

Refund Policy for *FASTMATH Ace the Case*

Many people believe that they **inherently** cannot improve their quantitative skills, and are therefore hesitant to spend time and money trying to improve these skills. I want to show people that they can improve their quantitative skills if they invest time and effort in the **right training program**, and I have therefore allowed people to try the *FastMath* course materials in a risk-free manner by offering a 30-day Refund Policy — no questions asked.

This policy allows people to try the material and see that it delivers results if they are willing to put in the time and effort.

Refund Policy Details

Unfortunately, some people have abused this refund policy and signed up for the course with the **no intention of paying** (i.e. they signed up the intention of **demanding a refund** regardless of whether the course was beneficial) and would view most of the course material before requesting a refund.

In order to prevent this type of abuse, if you access more than 30% of the lessons in the course, refunds will be on a discretionary basis, as this is a clear sign that you *have* found the course material useful. There is a large amount of content available including introductory lessons, preview items, and supplementary material so one can access a substantial amount of valuable content by accessing 30% of the lessons.

Note that the percentage of lessons “**accessed**” is different “**percent completed**” metric available to course participants. I believe student interface displays a “percent completed” metric, but this generally does not include PDF accessed or video lessons that are partially viewed. Accessing PDF lessons and viewing portions of a video lesson will still show as being “accessed” in the administrator interface and will count towards the 30% amount, even if you don’t watch an entire video lesson or read the entire PDF lesson.

If you want to try the course materials first to see if it does what it claims, then you’ll have no problem receiving a refund if you don’t find the course helpful. However, don’t expect to view a substantial portion of the course and still receive a refund. Further details on the refund policy are available within the course itself.

I hope you enjoy the course!

Sincerely,
Matthew A. Tambiah